

Terms and Conditions

Last Updated: 15th Sep 2025

These Terms and Conditions (“Terms”) govern the relationship between **Home Wise Tutors** (“Company,” “we,” “us,” or “our”) and the tutors (“Tutor,” “you,” or “your”) who subscribe to our lead-providing services. By registering with Home Wise Tutors and paying the applicable fees, you agree to comply with and be bound by the following Terms.

1. Scope of Services

1.1 Home Wise Tutors acts solely as a **lead provider**. Our responsibility is limited to sharing student contact information with subscribed tutors.

1.2 We do not guarantee that the student leads will convert into paid tuition or classes. The decision to proceed with any engagement rests solely with the tutor and the student/parent.

1.3 Our services are restricted to providing leads only. We are not involved in teaching, negotiating fees, or resolving disputes between tutors and students/parents.

2. Accuracy of Leads

2.1 While we strive to maintain accuracy, some leads may contain false, incomplete, or outdated information provided by students or parents.

2.2 Home Wise Tutors is not responsible for verifying the authenticity of student-submitted data.

2.3 Tutors acknowledge and accept that **5–10% (or more) of leads** may be incorrect, invalid, or unresponsive.

2.4 No claim, compensation, or liability shall arise against Home Wise Tutors in relation to such inaccurate data.

3. Fees and Payments

3.1 Tutors must pay the applicable subscription or lead fees in advance before receiving student leads.

3.2 All fees paid are **non-refundable**, regardless of whether the leads result in successful tuition engagement.

3.3 Home Wise Tutors reserves the right to revise its fee structure at any time, with or without prior notice.

4. Tutor Responsibilities

4.1 Tutors must:

- Maintain **professional conduct and behavior** when interacting with students and parents.
- Refrain from using student contact details for any purpose other than offering tuition services.
- Not engage in harassment, abusive language, or unlawful activities with students or parents.

4.2 Tutors are solely responsible for any agreements, fee negotiations, or disputes with students or parents.

4.3 Misuse of student information may result in immediate termination of services without refund.

5. Limitation of Liability

5.1 Home Wise Tutors shall not be liable for:

- Any financial loss suffered by tutors due to non-conversion of leads.
- Any dispute, conflict, or disagreement between tutors and students/parents.
- Any direct, indirect, incidental, or consequential damages arising from the use of our services.

5.2 The maximum liability of Home Wise Tutors, under any circumstances, shall not exceed the amount of fees paid by the tutor for the service in question.

6. Privacy and Data Use

6.1 Home Wise Tutors may collect, store, and process tutor and student information for the purpose of providing services.

6.2 Student contact details shared with tutors must be used strictly for tuition-related purposes only.

6.3 Tutors shall not share, sell, or misuse student data. Any violation may lead to permanent termination of services and possible legal action.

7. Termination of Services

7.1 Home Wise Tutors reserves the right to terminate or suspend services if a tutor:

- Violates these Terms and Conditions.
- Engages in unprofessional or unethical conduct.
- Misuses student contact information.

7.2 Upon termination, no refund or compensation will be provided.

8. Modifications to Terms

8.1 Home Wise Tutors reserves the right to amend, update, or modify these Terms at any time.

8.2 Continued use of our services after changes are made shall constitute your acceptance of the revised Terms.

9. Governing Law and Jurisdiction

9.1 These Terms shall be governed by and construed in accordance with the laws of India.

9.2 Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Kolkata, West Bengal, India.

10. Contact Information

For any queries regarding these Terms and Conditions, please contact:

Home Wise Tutors

✉ Email: homeworkonweb@gmail.com

☎ Phone: +91 8250540422

🌐 Website: www.homewisetutors.com

Privacy Policy

Last Updated: 15th Sep 2025

Home Wise Tutors (“Company,” “we,” “us,” or “our”) is committed to protecting the privacy of tutors, students, and parents who use our services. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our platform or services.

By using our services, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

1.1 Tutor Information

- Full name
- Contact details (email, phone number, address)
- Professional details (qualifications, teaching experience, subjects taught)
- Payment/billing information

1.2 Student/Parent Information

- Full name
- Contact details (email, phone number, address)
- Academic requirements (subjects, grade, preferred schedule)
- Any additional information voluntarily provided

1.3 Technical Information

- IP address, browser type, and operating system
- Cookies and usage data for website improvements

2. Use of Information

We use the collected information for the following purposes:

- To provide tutors with student leads and contact details.
- To maintain communication between tutors, students, and parents.
- To process payments, subscriptions, and account-related services.
- To improve our services, website functionality, and customer experience.
- To send important updates, notifications, and promotional offers.

3. Sharing and Disclosure

3.1 With Tutors: Student contact details will be shared with tutors who have subscribed and paid for leads.

3.2 With Students/Parents: Tutor details may be shared with students/parents who request tutoring services.

3.3 With Third-Party Service Providers: We may use third-party vendors for payment processing, data storage, and technical support.

3.4 **Legal Compliance:** We may disclose information if required by law, court order, or government authority.

4. Data Security

4.1 We implement reasonable security measures (encryption, firewalls, restricted access) to protect personal data from unauthorized access, misuse, or disclosure.

4.2 However, no method of electronic transmission or storage is 100% secure. We cannot guarantee absolute security of your data.

5. Data Retention

5.1 We retain personal data only for as long as necessary to fulfill the purposes outlined in this policy.

5.2 Tutors and students may request deletion of their personal data by contacting us.

6. Tutor & Student Responsibilities

6.1 Tutors must use student contact details **strictly for tuition-related purposes only**.

6.2 Misuse of student data (such as for spam, harassment, or resale) is strictly prohibited and may result in immediate termination of services and possible legal action.

6.3 Students/parents must provide accurate and truthful information when submitting requests.

7. Cookies Policy

7.1 Our website may use cookies to improve user experience, analyze traffic, and personalize content.

7.2 Users can disable cookies through their browser settings, but some website features may not function properly.

8. Your Rights

Depending on applicable data protection laws, you may have the right to:

- Access the personal data we hold about you.
- Request corrections or updates to your data.

- Request deletion of your data.
 - Opt out of marketing communications.
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9. Children's Privacy

Our services are intended for students and tutors above the age of 18. Parents or guardians must provide consent for minors who use our services.

10. Changes to This Privacy Policy


We reserve the right to update or amend this Privacy Policy at any time. Changes will be posted on our website with the updated date. Continued use of our services after changes are made constitutes acceptance of the revised policy.

11. Contact Us

For any queries or concerns about this Privacy Policy, please contact:

Home Wise Tutors

 Email: homeworkonweb@gmail.com

 Phone: +91 8250540422

 Website: www.homewisetutors.com

Refund & Replacement Policy

Last Updated: 15th Sep 2025

This Refund & Replacement Policy ("Policy") governs the rights and obligations of tutors ("Tutor," "you," or "your") who purchase student leads from **Home Wise Tutors** ("Company," "we," "us," or "our").

By subscribing to or purchasing our services, you agree to this Policy.

1. No Refund Policy

1.1 All fees paid to Home Wise Tutors for student leads or subscriptions are **strictly non-refundable**.

1.2 Tutors acknowledge and accept that student leads are provided as raw contact data only, without guarantee of conversion into tuition or classes.

1.3 Refunds will not be issued under the following circumstances:

- Leads do not result in successful tuition arrangements.
 - Student/parent does not respond or declines services.
 - Student information is inaccurate, incomplete, or outdated.
 - Tutor is dissatisfied with the number of successful conversions.
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2. Replacement of Leads

2.1 Home Wise Tutors does not guarantee the accuracy or authenticity of student-submitted data. Some leads may contain invalid or incorrect information.

2.2 A margin of **5–10% incorrect or false data** is considered acceptable and shall not qualify for replacement or compensation.

2.3 In exceptional cases, if a tutor receives more than the acceptable percentage of incorrect leads in a single batch, Home Wise Tutors may, at its sole discretion, provide **replacement leads**.

2.4 Replacement leads, if granted, shall be provided as an equivalent number of new contacts and not as a refund or monetary compensation.

2.5 The decision to issue replacement leads shall rest entirely with Home Wise Tutors and is final.

3. Tutor Responsibility

3.1 Tutors are responsible for contacting the leads provided and maintaining professional behavior during all interactions.

3.2 Home Wise Tutors is not responsible for any non-conversion, disputes, or conflicts between tutors and students/parents.

4. Policy Updates

4.1 Home Wise Tutors reserves the right to amend or update this Policy at any time.

4.2 Any changes will be posted on our website with the revised effective date.

4.3 Continued use of our services after updates constitutes acceptance of the revised Policy.

5. Contact Information

For questions about this Refund & Replacement Policy, please contact:

Home Wise Tutors

✉ Email: homeworkonweb@gmail.com

☎ Phone: +91 8250540422

🌐 Website: www.homewisetutors.com